EPSON Product Support Bulletin

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Product(s):	EpsonNet Print Servers C823622/22A, C823632/32A, C823642/42A, C823781		
Subject:	New firmware file format		

This bulletin was created to inform you of the new file format for the EpsonNet Print Server firmware and WebAssist updates. The new file format combines both the firmware update and WebAssist update into a single file with a .efu extension. WinAssist v4.1aE is required to update the EpsonNet Print Servers with the update files in the new format.

EpsonNet WinAssist 4.1a or later supports these new firmware update files.

Model	Filename	Size	Version
C823622/22A	NW1S233E.EFU	364,440	Firmware Ver.02.33 / WebAssist Rev. 2.1aE
C823632/42 Ver.2.xx	NW20233E.EFU	364,439	Firmware Ver.02.33 / WebAssist Rev. 2.1aE
C823632A/42A Ver.3.xx	NW2S335E.EFU	545,916	Firmware Ver.03.35 / WebAssist Rev. 2.1aE
C823781	IPS1174E.EFU	824,204	Firmware Ver.01.74 / WebAssist Rev. 4.0bE

To update firmware:

1. In WinAssist v4.1aE, highlight the printer(s) to which are connected the EpsonNet Print Servers requiring the update.
2. Select the “Tool" menu item.
3. Select "Firmware Update" utility from the “Tool” menu.
4. Select the appropriate .efu file by browsing to the location on the hard drive where the file is stored.
5. Follow the onscreen instructions to complete the firmware update.